



## PNC COVID-19 Protective Measures Summary

Area of Concern	PNC Protective Measure
Vulnerable Employees	Employees who are vulnerable to COVID-19 need not disclose their specific risk or medical condition to management, but should discuss their concerns with PNC Employee Relations so that reasonable accommodations can be made.
Employee Screening	PNC actively encourages all employees to self-monitor for COVID-19 symptoms; where required by government order, PNC has instituted appropriate employee health screenings.
Protective Equipment	PNC employees and contractors will follow the guidance on masks in the workplace, which is in line with CDC guidance. Those who are fully vaccinated against COVID-19 (which means it has been at least two weeks since they received the second dose of the Pfizer or Moderna vaccine, or the Johnson & Johnson vaccine) won't have to wear face coverings unless required by state or local health orders or if they choose to wear one. Unvaccinated employees and contractors will still need to wear masks unless eating or drinking. PNC will provide masks to employees or customers that request or need one.
Social Distancing	Floor markers, signage, and protective shields are in our branches and facilities to help demarcate 6 ft. of distance or protect employees and customers where keeping 6 ft. of separation may not be feasible at all times.
Occupancy Limits	PNC branches and facilities comply with all occupancy limits and restrictions as required by local or state orders.
Cleaning Measures	PNC complies with and has increased cleaning standards and frequency for high-touch/high-traffic areas using CDC-approved products.
Personal Hygiene	PNC requires and has posted reminders regarding frequent hand washing and good hygiene habits. Where required, employees have specific time set aside to wash their hands, especially after customer interactions.
Symptomatic Employees	PNC employees must stay home if they are not well and must contact the ERIC to report their status if they are COVID-19 positive or displaying COVID-19 symptoms. Managers are required to immediately send home individuals who display COVID-19 symptoms.
Confirmed Cases	When a case of COVID-19 is confirmed, PNC will appropriately screen and/or quarantine employees.
Signage	PNC has posted reminders regarding COVID-19 best practice safety measures including frequent hand washing, good hygiene habits, social distancing, personal protective equipment, occupancy limits, enhanced cleaning, and staying home if you are symptomatic.
Remote Work	PNC has allowed employees who can work remotely to do so until further notice.
Reducing Staff On Site	Where remote work is not possible, PNC has instituted cohort/rotational staffing to minimize persons on-site, while maintaining essential services.
Government Requirements	PNC actively monitors state orders to ensure compliance with changing requirements and best practices.



\* There are exceptions to this requirement if an employee or customer has a medical condition that restricts their ability to wear a face covering. In these situations, customers don't need to provide documentation or details of their medical condition and will be permitted to conduct business in the branch without a mask.