

Get to know the Mobile Branch team and hear what they have to say about the program.

[ENERGETIC MUSIC PLAYING]

[TITLE CARD: PNC BANK]

**Christian – Mobile Branch Banker**

One of the things that I enjoy the most is getting to meet people.

**Jessica – Mobile Branch Banker**

One of the awesome things that I get is the privilege to be able to be outside, meeting different individuals every single day in the community, breaking down those walls, getting to know them individually, and helping them with their financial wellness.

**Louis – Mobile branch Banker**

My favorite part about the job is the scenery. Every day, it's a different office. Sometimes I forget that I'm actually on the clock. I'm learning new things. I'm seeing new stuff, so it's all good.

**Henitte – Mobile Branch Banker**

With the mobile branch, what we do is we visit different communities every day. And we partner with them to be an extension of their services. And we bring financial literacy and education and services directly on site.

**Christian – Mobile Branch Banker**

Not only do I help people with their one-to-one banking needs, but I also help drive a mobile branch, literally a bank on wheels, to different communities to help people and the less fortunate that don't have access to banks or that might feel intimidated to walk up to a banker or an actual branch.

**Louis – Mobile branch Banker**

You can see my attire. No suits and tie. I'm outside every day. It's a different approach.

**Henitte – Mobile Branch Banker**

So one of my favorite clients, her name is Debra. She came up to us, and we helped her open her personal account. I've also assisted her with her business accounts, and now we're working on her credit.

**Jessica – Mobile Branch Banker**

One of my favorite stories is with a gentleman named William. I had the privilege of meeting him just out in the community and uncovered that he wasn't familiar with banking as of yet. So I'm so proud to say that, through our journey, he now has an account. And most importantly, in a couple months, he's going to be able to get a credit card.

**Louis – Mobile branch Banker**

Well, because I'm trilingual in French, Creole, and English, it makes my job a little bit easier. So I've been able to bond with some people that had some barriers of languages. When you can greet them in their native language, it's already making the process very easy.

**Jessica – Mobile Branch Banker**

A couple things I would say about this job, if you are interested, is be ready to have fun. Be ready to be out and about and not in the branch and helping so many different people. That's one of the great qualities with this job is the different amount of impacts that we're making on so many different lives.

**Henitte – Mobile Branch Banker**

You definitely have to be sympathetic and understanding and just really being open-minded and understanding that people come from different walks of life, and you're here to help them.

**Louis – Mobile branch Banker**

In my role, I see myself as a counselor. I like to sit down with my client, really understand their needs to help them move forward with their goals. Sometimes it's not yet reachable, but we can get there. So, if you're willing to take part in new challenges or simply having that satisfaction that you could make a difference in somebody's life, that's the right position.

**Jessica – Mobile Branch Banker**

PNC Bank is brilliantly boring.

**Louis – Mobile branch Banker**

PNC Bank is brilliantly boring spoken in Creole.

**Henitte – Mobile Branch Banker**

PNC - brilliantly boring.

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