

Security Information

Security is a priority at PNC Bank N.A. We are committed to protecting the security and confidentiality of customer information. We use a combination of high level financial industry standard technology and fraud detection methods to help to protect the security of your online session.

- **Internet Security Measures:**

Any sensitive personal information that you send through to our web site is held in a secured environment, protected by tools such as firewalls and/or database field encryption. Please do not send any sensitive or personal information over e-mail.

- **Protect Yourself from Fraudulent Web Sites:**

Personal information shared over the Internet can be used to commit fraud. One common method is for thieves to create a web site using a name that is similar to that of a reputable business, for instance by using a common misspelling of the company's name. The intent is to lure you into clicking onto the copycat web site and giving your personal information, including your account number and password. We caution you to make sure of whom you are dealing with over the Internet and to understand what will be done with your information. Always check that you have typed the correct web site address before entering personal information onto a site. For more detail on steps you can take to protect yourself, we suggest that you review guidelines provided by the FDIC on their web site under the Consumer Protection tab.

- **Browsers:**

PNC Bank N.A.'s standards are among the highest on the Internet. For accessing our secure applications, PNC Bank N.A. recommends that your browser use the latest browser encryption standard, TLS (Transport Layer Security).

PNC Bank N.A. uses EV SSL certificates to help you recognize when you are at the legitimate PNC Bank N.A. site and not a "spoofed" site created by fraudsters for purposes of illegally obtaining your personal and financial information. EV SSL signifies that PNC has passed a rigorous identity authentication process that triggers the browser address bar to display https:// in the URL and turn a portion of the address bar green in IE7 and higher.

- **Firewall:**

PNC Bank N.A. uses firewalls to help limit entry by anyone without proper authorization. A firewall is a security mechanism that regulates the data going in and out of a network, and which acts as a shield against data going in or out of a network. It checks to make sure that communications only occur between approved individuals and that the communication is in the proper protocol.

- **Clearing Your Internet Browser's Cache and History**

To ensure your privacy, we recommend that you clear the Internet browser's cache and history after visiting any PNC Bank N.A. web site. Internet browsing software, such as Microsoft Internet Explorer and Netscape, stores or "caches" content of web sites visited during online sessions to display pages previously viewed more quickly. Additionally, the Internet browser's history list tracks web site addresses you visit. Clearing your browser's cache and history ensures that other people using the computer (particularly public computers) do not have access to your session information.

[Click here for instructions on clearing your browser's cache.](#)

PNC Bank N.A. does not guarantee the products or services offered on third party sites. You should review the privacy statement of a web site before you provide personal or confidential information. No representation is made by PNC Bank N.A., however, regarding the security of such third party web sites.