

Title: Transfer Funds

PNC Employees: Morgan and Sindy

Transcript: Hi, my name is Sindy. I'm the senior branch banker at PNC. Hi, my name is Morgan, and I'm a business analytics consultant at PNC. We'll be talking about how to transfer funds in Online Banking today.

A common call we receive in the PNC customer care center is around how to move money between your PNC accounts. There are a variety of reasons why you might need to transfer funds, from moving money to a savings account to paying a bill.

From a desktop computer, go to "Online Banking" on pnc.com. Then here's what you'll need to do: Select the "Transfer Funds" tab. Click "Between My PNC Accounts or Make Payments to PNC." You can also click "Your External Accounts" to move money to an external account. Then, you'll be taken to a screen where you'll fill in the details of your transfer. Choose which account you want to transfer the funds from, and then choose what account to transfer to. Select a frequency and then fill in the remaining details, including the amount to transfer. Simply hit "Next Step" and then review to ensure everything is correct. Finally, click "Submit" and you'll receive confirmation that the transfer is scheduled.

From the PNC Mobile app, select our "Menu" button, select "Transfer," select the account you want to transfer from, select the account you want to transfer to. Enter the desired amount. Select the date of the transfer. Select your frequency. Select "Review," then select "Submit."

So, we hope this video is able to help you to understand how easy it is that you can do the Online Banking or the Mobile app transfer of funds. Thank you for watching.