



## PNC COVID-19 Protective Measures Summary

Area of Concern	PNC Protective Measure
Vulnerable Employees	Employees who are vulnerable to COVID-19 need not disclose their specific risk or medical condition to management, but should discuss their concerns with PNC Employee Relations so that reasonable accommodations can be made.
Employee Screening	PNC actively encourages all employees to self-monitor for COVID-19 symptoms and has instituted appropriate employee health screenings.
Protective Equipment	PNC employees and contractors will wear protective equipment in the workplace, including masks, consistent with CDC guidance and applicable government orders.
Social Distancing	Where appropriate or required, floor markers, signage, and protective shields are in our branches and facilities to help demarcate and facilitate social distancing.
Occupancy Limits	PNC branches and facilities comply with all occupancy limits and restrictions as required by local or state orders.
Cleaning Measures	PNC complies with cleaning standards and frequency for high-touch/high-traffic areas using CDC-approved products.
Personal Hygiene	PNC requires and has posted reminders regarding frequent hand washing and good hygiene habits.
Symptomatic Employees	PNC employees must stay home if they are not well and must contact the ERIC to report their status if they are COVID-19 positive or displaying COVID-19 symptoms. Managers are required to immediately send home individuals who display COVID-19 symptoms.
Confirmed Cases	When a case of COVID-19 is confirmed, PNC will appropriately screen and/or quarantine employees.
Signage	PNC has posted reminders regarding COVID-19 best practice safety measures including frequent hand washing, good hygiene habits, social distancing, personal protective equipment, enhanced cleaning, and staying home if you are symptomatic.
Remote Work	PNC has allowed employees who can work remotely to do so.
Government Requirements	PNC actively monitors state orders to ensure compliance with changing requirements and best practices.

\* There are exceptions to this requirement if an employee or customer has a medical condition that restricts their ability to wear a face covering. In these situations, customers don't need to provide documentation or details of their medical condition and will be permitted to conduct business in the branch without a mask.