

PNC CCPA Metrics for 2020

Request Type	Total Received	Compiled	Denied
Know/Inquiry	71	55	16
Delete	83	74	9

NOTE: The opt-out metric is N/A (PNC does not sell data, therefore, the opt-out metric is not applicable)

The mean number of days within which the business substantively responded to requests to know, requests to delete

- Inquiry Requests 30
- Deletion Requests 26