

Customer contacted via phone call on 10/4/2024. Would like a branch at the mall for convenience, as he loves banking with PNC. Nothing further needed outside of that suggestion.

Redacted

From: PNC Investor Relations
Sent: Friday, October 4, 2024 3:43 PM
To: Executive Client Relations
Subject: FW: New branch at Mall Del Norte

Good afternoon,

Please see below.

Thank you,
PNC Investor Relations

From: Redacted
Sent: Friday, October 4, 2024 1:32 AM
To: PNC Investor Relations <investor.relations@pnc.com>
Subject: New branch at Mall Del Norte

This Message Is From an Untrusted Sender

You have not previously corresponded with this sender. If you were not expecting this message, please use the Report Suspicious Email button.

Hello I'm writing to PNC Bank because they have closed multiple locations in Laredo. I'm asking for the PNC Bank to promote it's in Laredo by opening up at Mall Del Norte.