DEPOSIT ON-SITE® BROWSER AND OS REQUIREMENTS

Below are the important system requirements your environment will need in order to help achieve optimal usability of the PINACLE® Deposit On-Site® module.

PLATFORM	TECHNICAL REQUIREMENT
Hardware	Pentium® 1, 3.0 GHz processor
	• 1024x768 screen resolution is recommended
	Minimum 512MB of memory is recommended
	• USB 2.0/3.0 Port
	Application requires exclusive usage of Port 80 for installation. Thin Clients and network-based configurations are not currently supported.
Desktop Check Scanners	Burroughs SmartSource Micro Elite
	Canon® CR-25 / CR-55*
	• Canon® CR 180 - CR 180 II*
	• CTS LS100
	Digital Check TellerScan® 220E
	Digital Check TellerScan® 230 - 35
	Digital Check TellerScan® 230 – 65
	Digital Check TellerScan® 230 – 100
	Digital Check TellerScan® 240
	Digital Check TellerScan® ChexPress 30 (CX30)
	• EC 7000i Series
	Epson CaptureOne (TM S1000)
	Fujitsu 6130
	Panini My Vision X® 30 (including RoHS-adherent models)
	Panini My Vision X® 60 (including RoHS-adherent models)
	Panini My Vision X® 90 (including RoHS-adherent models)
	Panini I:Deal*
	Panini Vision neXt®

PLATFORM	TECHNICAL REQUIREMENT
Desktop Check Scanners, continued	Panini Vision X [®] 50/50
	Panini Vision X [®] 50/100
	Panini Vision X® 75/50
	Panini Vision X® 75/100
	If you are an Apple user, you must use Firefox® as your browser to install your scanner driver.
	Model may vary; PNC has certified that the above scanners are compatible with Deposit On-Site for PC.
	PNC has certified that the Digital Check TellerScan® 240 and Panini Vision X® scanners are compatible with Deposit On-Site for Mac.
	* This scanner is currently supported, but will be discontinued in the future.
Operating Systems	Microsoft® Windows® 8
	Microsoft® Windows® 10
	Microsoft® Windows® 11
Browsers	• Chrome® 108.0.5359.95 (Official Build) (64-bit)
	Microsoft Edge® version 108.0.1462.76 (Official build) (64-bit)
	• Firefox® 109
	128-bit Transport Layer Security (TLS 1.2 and higher) encryption is required
	JavaScript and Cookies must be enabled
	The Compatibility View setting should be active for the site to minimize display issues
	Other browsers may work with PINACLE, however PNC has not validated compatibility across all PINACLE functions.
Internet Service Provider	Broadband is recommended for access to Deposit On-Site.
	You will need to access PNC HTTPS secure URL with no firewalls.
Mobile	Wi-Fi connection is recommended for best performance
	iOS 13 to current version
	Android 9 to current version
	i Supported versions apply to phone and tablet devices.
	For a list of compatible Android devices (phones and tablets), contact your Relationship Service Advisor/ Solution Coordinator or Treasury Management Officer.



PLATFORM	TECHNICAL REQUIREMENT
Other Software	Adobe® Reader® 6.0 or higher (for viewing and downloading reports)

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A supported mobile device is needed to use Deposit On-Site Mobile. Also, your wireless carrier may charge you for data usage. Check with your wireless carrier for details regarding your specific wireless plan and any data usage or text messaging changes that may apply.

Lending, leasing and equity products and services, as well as certain other banking products and services, require credit approval.

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