

# Are You Ready for the Post ICD-10 Marathon?

## PNC Healthcare Can Help!

Like the members of PNC Healthcare's client Advisory Board, you have hired additional coders, done extensive training on ICD-10 for coders, physicians, and other impacted employees, and maybe even allocated a portion of your credit line for anticipated ICD-10 impacts to revenue. Your Revenue Cycle team is energized and ready to sprint to the finish line in October 2015.

But can your organization run a marathon? The PNC Healthcare Advisory Board projects that ICD-10 impacts, such as potential third-party adjudication issues, could last for as long as two years after ICD-10 implementation. Do you have the Revenue Cycle team bandwidth, and tools, to identify and resolve ICD-10 problems quickly, consistently, and on a daily basis for up to 24 months?

### PNC Healthcare Can Help

If you start now, you can implement tools for long-term ICD-10 problem resolution. PNC Healthcare provides hosted services and revenue cycle specialists that can help you prepare for your ICD-10 marathon, with limited involvement from your already stretched IT and Revenue Cycle resources. Our services include:

- **Contract Advantage:** PNC's web-based software matches claims to payments received, then compares them to payer rate sheets. PNC will load your rate sheets. Send us copies of your claim files (837) and remittance files (835) for one or more payers, and we'll train your team to use our simple, daily reports to quickly detect and address payer ICD-10 and other adjudication issues.
- **PNC Healthcare Advantage:** Not sure that your current clearinghouse is ready for ICD-10? PNC Healthcare can submit your claims and enroll for Direct 835 and electronic payments at the same time. Our healthcare portal offers a claim scrubber with an average 98% "clean claim" rate; auto-matching of checks, EFTs, and remittances; denial reporting; and a Provider Level adjustment report developed with input from our Healthcare Advisory Board. PNC Healthcare Advantage has tested for ICD-10, and we are testing with payers now.
- **PNC Payer Services:** Convert paper remittances to Direct 835s before ICD-10! More electronic data means quicker identification of ICD-10 issues, and PNC is already connected to more than 2,000 payer plans. The PNC Payer Services team will complete enrollment paperwork for your targeted Direct 835 payers, send it to you for authorized signatures, and then work with the payers you identify to acquire electronic data and payments. Our revenue cycle specialists will work with you to determine the best formats for posting data to your revenue cycle system and for splitting or combining payer data to facilitate posting with limited intervention from your IT team.

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- **PNC Advisory Services:** Need help designing your ICD-10 mitigation strategy? Need an extra pair of hands on site for added Revenue Cycle bandwidth? PNC Advisory Services has revenue cycle specialists who are available for limited engagements.

**For more information, contact your PNC Healthcare Representative or email [Margaret.Dowling@pnc.com](mailto:Margaret.Dowling@pnc.com).**

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