

PNC CONTINUES TO ACHIEVE EHNAC FINANCIAL SERVICES ACCREDITATION

By Ellen Adelson, Senior Product Manager, PNC Healthcare

PNC has recently completed an intensive review process in order to continue to achieve and maintain full accreditation with the Financial Services Accreditation Program (FSAP) from the Electronic Health Network Accreditation Commission (EHNAC).

In 2007, PNC was the first bank to receive full accreditation from EHNAC for its healthcare lockbox and clearinghouse operations. Through bi-annual reviews performed by EHNAC, PNC continues to be the only bank to receive full accreditation for both its healthcare lockbox and clearinghouse operations.

By successfully completing the rigorous FSAP accreditation process, PNC has demonstrated:

- Compliance with HIPAA security and privacy rules
- Management of insurance payments
- HIPAA transactions and customer service benchmarks

The FSAP also assesses several criteria that relate specifically to financial and banking lockboxes and electronic health networks, including timeliness of transactions and federally mandated reporting requirements.

"In today's healthcare climate, banks, revenue cycle management firms and other financial services

companies who process protected health information are called on to rise to strict standards for privacy, security and processing," says Lee Barrett, executive director of EHNAC. "Customers are concerned with the quality and security of the financial services organizations with which they work, and becoming EHNAC accredited is a major step in ensuring full confidence in the integrity of a company's service and processing of protected information. We're pleased that PNC continues to be a member of this select group of accredited companies."

The EHNAC is a voluntary, self-governing standards development organization (SDO) established to develop standard criteria and accredit organizations that electronically exchange healthcare data. These entities include electronic health networks, payers, financial services firms, health information exchanges and e-prescribing solution providers.

EHNAC was founded in 1993 and is a tax-exempt 501(c)(6) nonprofit organization. Guided by peer evaluation, the EHNAC accreditation process promotes quality service, innovation, cooperation and open competition in healthcare.

To learn more about how we can bring ideas, insight and solutions to you, please contact your PNC Healthcare Sales Executive or visit pnc.com/healthcare.

Ellen Adelson is a Senior Product Manager with PNC Healthcare and served as the main point of contact during the EHNAC accreditation process.

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