






# The “Makeup” of PNC Healthcare Payments

## Patient Payments

	<b>Online Payments</b> Prior to arrival, the patient can pay outstanding balances and generate estimates online
	<b>Mobile Payments</b> The patient arrives onsite, opts into touchless check-in, notices outstanding balance and pays using mobile device
	<b>Onsite Payments</b> Upon checkout, the patient has the opportunity to pay co-pay or any other outstanding balance at a kiosk/tablet or with the CSR
	<b>Repayment Plan Payments</b> The patient is presented with the opportunity to opt into AccessOne's Patient Financing Program*
	<b>Statement Payments &amp; Refunds</b> Once home, the patient receives their visit statement with payment instructions; additionally, the patient can receive a refund



## Payer and Provider Payments

	<b>Binder Payments</b> The payer collects a binder payment upon enrollment in the health plan
	<b>Insurance Premiums</b> Member of the insurance plan pays monthly premiums online or through the mail
	<b>Claim Payments</b> Payer sends payment and 835 to provider
	<b>Provider Level Adjustments</b> Payer can issue provider level adjustment (PLB)
	<b>Patient Refunds</b> Payer/Provider can issue refund to patient for overpayment

## Why PNC Healthcare Payments?



**Simplified Vendor Relationship\***  
Processing, Gateway



**Dedicated Service Team**  
Consultative Industry Experience



**Enhanced EMR Integrations**  
EPIC, Cerner, Meditech, etc.



**Industry Leading Payment Technology**  
Supports leading-edge payment modalities



\*Patient financing options are offered by and contracted with AccessOne.

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