






The “Makeup” of PNC Healthcare Payments

Patient Payments

	Online Payments Prior to arrival, the patient can pay outstanding balances and generate estimates online
	Mobile Payments The patient arrives onsite, opts into touchless check-in, notices outstanding balance and pays using mobile device
	Onsite Payments Upon checkout, the patient has the opportunity to pay co-pay or any other outstanding balance at a kiosk/tablet or with the CSR
	Repayment Plan Payments The patient is presented with the opportunity to opt into AccessOne's Patient Financing Program*
	Statement Payments & Refunds Once home, the patient receives their visit statement with payment instructions; additionally, the patient can receive a refund



Payer and Provider Payments

	Binder Payments The payer collects a binder payment upon enrollment in the health plan
	Insurance Premiums Member of the insurance plan pays monthly premiums online or through the mail
	Claim Payments Payer sends payment and 835 to provider
	Provider Level Adjustments Payer can issue provider level adjustment (PLB)
	Patient Refunds Payer/Provider can issue refund to patient for overpayment

Why PNC Healthcare Payments?



Simplified Vendor Relationship*
Processing, Gateway



Dedicated Service Team
Consultative Industry Experience



Enhanced EMR Integrations
EPIC, Cerner, Meditech, etc.



Industry Leading Payment Technology
Supports leading-edge payment modalities



*Patient financing options are offered by and contracted with AccessOne.

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