

Merchant Dashboard Schedule

This Merchant Dashboard Schedule (“**Dashboard Schedule**”) is a Schedule to the Merchant Agreement and sets forth the terms and conditions applicable to the Merchant Dashboard (defined below). Capitalized terms used but not otherwise defined in this Dashboard Schedule shall have the meanings prescribed in Merchant Agreement.

Merchant Dashboard

Processor will make an online web-based centralized application interface accessible to Merchant that allows Merchant to access, navigate to, and use various features and/or Additional Merchant Products in connection with the Merchant Services, other Additional Merchant Product(s), and/or other services Merchant receives from Bank (“**Merchant Dashboard**”). Access the Merchant Dashboard may be via a PINACLE link titled Merchant Gateway or similar text. The Merchant Dashboard serves solely as a facilitation and access point and is considered Software under the Merchant Agreement. Features of any Additional Merchant Product available or accessible through the Merchant Dashboard are governed by the terms of the Schedule applicable to such Additional Merchant Product.

Features and Functionality

- Access and navigate to available Additional Merchant Products, tools, and features
- View information relating to merchant account(s)
- Manage certain settings and configurations
- Transaction Data and funding activity for the most recent 24 months is available for display, is searchable, and can be filtered or sorted by various criteria
- Merchant can generate reports for display with an option to download to Merchant Systems

Dependent Solutions. Dependent Solutions for the Merchant Dashboard are:

- Merchant receives PINACLE Online and Mobile Platform Service from Bank pursuant to a separate agreement for treasury management services, which includes an active and authorized Access Credential for use thereof, together with any other required solutions or dependences identified by Bank under the treasury agreement or otherwise for use thereof; and
- An internet network or other telecommunication carrier connection and access with adequate bandwidth capacity; and
- Merchant Systems that include computer software compatible with PINACLE Online and Mobile Platform Service and the Merchant Dashboard.

Processor Rights & Obligations:

- Features or Additional Merchant Products accessible or available on the Merchant Dashboard may be made available in combination with each other or individually at Processor’s discretion.
- Processor reserves the right to add, modify, update, or remove any Additional Merchant Product and/or features of the Merchant Dashboard at any time in its sole discretion. Notice of any such changes to be provided to Merchant if and as required under the Merchant Agreement.
- Processor reserves the right to suspend provision of the Merchant Dashboard for maintenance, perform updates or system modifications, or in the event Processor determines, in its sole discretion, that such suspension is necessary for security, compliance, or other risk prevention purposes.

Merchant Acknowledgements & Obligations:

- By accessing the Merchant Dashboard, Merchant acknowledges and agrees that it is affirmatively granting Processor an express right to monitor, review, log, collect and analyze Merchant’s use of the Merchant Dashboard for any lawful purpose.
- Merchant is solely responsible for restricting access to the Merchant Dashboard, including the provision of Access Credentials, to authorized employees of Merchant

- Merchant is solely responsible for any and all activity that occurs through Merchant's Access Credentials used to access the Merchant Dashboard
- Merchant acknowledges and agrees that:
 - Transaction Data, funding activity, and/or other information related to Merchant's processing activity available or displayed in the Merchant Dashboard may not be updated in real time
 - Amounts, calculations, percentages, and other data displayed in the Merchant Dashboard may be rounded in accordance with Processor's rounding methodologies and shall not be construed to control or supersede information provided in any Statement(s).