## 1. EMAIL ACKNOWLEDGMENT SAMPLE

**From: PNC Integrated Payables**
**Sent:** Monday, January 07, 2019 1:20 PM
**To:** ABC Company <abccompany@gmail.com
**Subject:** Integrated Payables File Partially Accepted

Your Integrated Payables file dated 01/07/2019 12:06:00 PM EST for sender ID ABC99999 contained transaction errors that were not accepted for processing.

Further verification is required. Please contact our Operations group to discuss your processing options. We can be reached at 1-877-824-5001 option #5, option #2. Thank you!

**ACCEPTED:**

Total Check Transactions Accepted: 999 for 62404.00

**REJECTED:**

Total Check Transactions Rejected: 1 for 87.75

# PINACLE Connect® with Integrated Payables

## 2. INTEGRATED PAYABLES PROCESSING TIMES

FISPAN will batch and send payments to PNC every 30 minutes from 7 a.m to 9 p.m Eastern Time Monday to Friday.

| Processing Times(ET) | Check | ACH | Wire | Card |
|---|---|---|---|---|
| 4:15 AM | × | | | |
| 7:00 AM | | | | |
| 7:15 AM | x | | | |
| 8:00 AM | | | × | |
| 8:15 AM | | | | x |
| 8:30 AM | | | × | |
| 8:45 AM | | × | | |
| 9:00 AM | | | × | |
| 9:30 AM | | | × | |
| 10:00 AM | | | × | |
| 10:30 AM | | | × | |
| 11:00 AM | | | × | x |
| 11:15 AM | × | | | |
| 11:30 AM | | × | × | |
| 12:00 PM | | | × | |
| 12:30 PM | | | × | |
| 1:00 PM | | | × | |
| 1:15 PM | × | | × | |
| 1:30 PM | | × | × | x |
| 2:00 PM | ×* | | × | |
| 2:30 PM | | | × | |
| 3:00 PM | | | × | x |
| 3:30 PM | | × | × | |
| 4:00 PM | | | × | |
| 4:30 PM | | | × | |
| 5:00 PM | | × | × | x |
| 5:30 PM | | | × | |
| 6:00 PM | | | × | |
| 6:15 PM | | | ×* | |
| 6:30 PM | | | | |
| 7:00 PM | | | | x |
| 7:30 PM | | × | | |
| 8:00 PM | | | | |
| 9:00 PM | | × | | x |
| 9:15 PM | × | | | |

## 3. IMPORTANT NOTES

- * Denotes final cutoff for payment type to process as same day transaction. At these times PNC must have successfully received and loaded all relevant data files and control totals.
- Files received after the processing window will be processed in the next available window.
- Files are loaded to the PINACLE Connect platform upon receipt or when the next PINACLE File Import executes.
- Payment file will have a status of “Pending Authorization” until the accompanying control totals are received or the file has been authorized via PINACLE.