

PNC Payment Gateway Service

PNC's Payment Gateway Service (PPG) enables the customer to process payments online, onsite, via mobile device and over the phone. Powered by the PaymentMate™ software application, PPG offers the ability to accept card, cash and check payments.

PNC Obligations:

- Batch closing will be executed based on the customer's cut-off requests determined during implementation.
- If applicable solutions are implemented, PPG will automatically update expired saved payment methods on a recurring basis.
- This Service facilitates the transmission of payments from the customer to PNC Merchant Services for payment processing unless it has been mutually agreed to leverage a different payment processor.

Customer Obligations:

- If the customer elects mobile, invite and text to pay products, PNC will provide to the customer with a consumer consent form template to receive authorization from the customer's customers to send and receive text messages as well as e-mails to inform the customer's customers when the customer's customers have outstanding bills. It is the customer's responsibility to comply with applicable law, including without limitation the Telephone Consumer Protection Act regarding text messages.
- Transactions sent through this Service that will be processed through the card payment network will be subject to the Operating Guide and Association Rules as defined in the customer's agreement with PNC Merchant Services, a copy of which will be provided to the customer when the customer selects this Service.
- ACH payments sent through this Service are also subject to the Automated Clearing House (ACH) Origination Service Schedule, which can be obtained through the [Treasury Management Services Portal \(pnc.com/TMDocuments\)](https://pnc.com/TMDocuments). Additional agreements with Fiserv, TeleCheck or other vendors may be required for other payment types.
- This Service contains valuable intellectual property rights and is proprietary to PNC and PNC's licensors, including but not limited to Tempus Technologies, Inc., and title thereto remains with PNC and PNC's licensors. The customer does not acquire any rights, express or implied, in this Service or any third-party software incorporated therein other than those specified in this Agreement. All applicable rights to patents, copyrights, trademarks and trade secrets in this Service are and shall remain with PNC or PNC's licensors.
- Payment devices will be required for onsite credit card transactions. The customer agrees to purchase all hardware directly from Tempus Technologies or lease through PNC Equipment Finance.