

## Remote Safe Solution® Service

PNC's Remote Safe Solution Service allows the customer to deposit currency into an on-site smart safe for same day posting to the customer's designated PNC deposit account.

### PNC Rights & Obligations:

- PNC will arrange for an armored courier to service the customer's PNC approved location where the equipment is installed for the purpose of picking up currency from the safe and any miscellaneous deposit bags sent by the customer for processing.
- PNC will credit cumulative total currency accepted into the safe's bill acceptor(s) the same business day if the transmission is sent prior to PNC's published deadline. If the transmission is sent after the same day deadline, the funds will be credited the next banking day. All credits are provisional and subject to PNC's receipt of the funds. PNC's count is the valid and binding final count. If PNC's count varies from the customer's count, a credit or debit adjustment will be made to the customer's designated PNC deposit account for the difference.
- The armored courier will only act upon PNC's instructions regarding pickups, transport and processing, or any changes thereto. PNC has full rights of ownership of all currency at the time it is deposited into the safe. PNC reserves the right to change the pickup frequency. PNC, in PNC's sole discretion, may take possession of all or any portion of the currency in the safe at any time.
- PNC's liability to the customer in connection with this service shall in no instance exceed the amount of the currency contained in the safe.
- Equipment Term:
  - Each safe is subject to an Equipment Term, which includes any initial installation, replacement, or upgrade. The PNC Equipment Term is applied to each safe based upon the date of installment.
  - The Equipment Term will commence on the day the safe is installed and will end on December thirty-first (12/31) of the fifth (5<sup>th</sup>) year. The Equipment Term automatically renews for a successive one (1) year period unless PNC receives written notice to not renew the Equipment Term no later than one hundred (100) days prior to the expiration of the then current Equipment Term.
- Termination:
  - PNC reserves the right to terminate the service or a particular safe for any reason and in PNC's sole discretion upon notice to the customer.
  - PNC reserves the right to terminate the service, or a particular safe, immediately upon notice to the customer in the event that PNC determines, in PNC's sole discretion, that the safe is tampered with or the integrity of the safe is otherwise jeopardized.
  - PNC offers a onetime opt-out period based upon the first safe installed (within a multiple location installation) within sixty (60) days after the successful completion of installation without penalty or further obligation, except for the service and the actual use of the safe and direct expenses associated with the removal and return of the equipment.
- PNC is not responsible for restoring the site of the safe to its original state.

### Customer Obligations:

- If the customer provides a miscellaneous deposit to the armored courier for pickup and processing, that will be governed by the Cash Logistics Service Terms.
- The customer is responsible for all expenses associated with the site preparation, installation, de-installation, shipping and delivery of the safe(s), whether necessitated by a change in a pickup location or otherwise.

- Safe must be located in a secure location and is subject to PNC's final approval.
- All changes in service requirements, including any changes to the pickup location, must be approved by PNC. The safe may not be removed from the agreed upon location without PNC's prior written consent.
- The customer will not permit any party other than PNC's armored courier or PNC personnel to service, repair or maintain the safe without PNC's prior written consent.
- No changes, alterations, additions or improvements may be made to the safe.
- THE CUSTOMER MAY NOT ASSIGN, LEASE, PLEDGE OR TRANSFER ALL OR ANY PART OF THE SAFE OR THE CUSTOMER'S RIGHTS OR OBLIGATIONS HEREUNDER.
- All safe reports must be maintained for ninety (90) days.
- Risk of Loss:
  - The customer must promptly notify PNC if the safe is lost, stolen, destroyed or irreparably damaged.
  - After receipt of the safe, the customer bears the entire risk of loss, damage, theft, or destruction of the safe or the safe's contents, except those losses caused by PNC negligence, and no such loss, damage, theft or destruction shall relieve the customer of the customer's obligation to pay fees owed to PNC or to comply with any other provision hereof.
  - In the event of damage to, theft of, or loss of a safe, the customer is responsible for paying PNC for the remaining value of the safe, as determined by PNC, along with the value of the currency contained therein (to the extent the customer already received deposit credit for such currency). After payment for the damaged, lost, or destroyed safe, the customer may elect, by written notice to PNC, to either terminate the remainder of the Equipment Term or request a replacement safe and continue the Equipment Term. The customer is responsible for the shipping and installation of any replacement safe.
  - PNC may, at PNC's option, retake possession of a damaged or destroyed safe.
  - The customer is responsible to pay for repairs or replacement arising out of: (i) abuse and/or vandalism of the safe; (ii) incorrect or insufficient training by the customer's employees or agents; (iii) utilization of the safe contrary to instructions; (iv) damage caused by an event of Force Majeure; (v) theft of the safe; or (vi) damage, theft or loss caused by the customer's lack of ordinary care.
- Renewal:
  - The Equipment Term automatically renews for a successive one (1) year period unless the customer provides PNC with written notice to not renew no later than one hundred (100) days prior to the expiration of the then current Equipment Term.
- Early Termination Fees.
  - If PNC terminates this service or a particular safe for cause or for any reason other than PNC's convenience, in addition to any other remedies that may be available under the Treasury Management Service Terms, the customer must pay PNC the fees that would be payable for the shorter of (a) the remaining Equipment Term relating to the applicable safe, or (b) twelve (12) months.
  - If the customer terminates a safe prior to the customer's Equipment Term expiration, other than as a result of PNC's breach of obligations, the customer must pay the fees that would be payable for the shorter of (a) the remaining Equipment Term relating to the applicable safe, or (b) twelve (12) months.
  - In addition, the customer is responsible for the expenses associated with the removal and return of the safe if at any time or for any reason the service is terminated early or terminated early only as to a particular safe.