You may choose to have a Virtual Wallet with a Spend account only, or Spend, Reserve and Growth accounts. If you choose to only have a Spend account, the Reserve and Growth account information in this schedule does not apply.

### Spend Account

<table>
<thead>
<tr>
<th>Minimum Deposit to Open</th>
<th>Spend</th>
<th>$25.00</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monthly Service Charge</td>
<td>$7.00</td>
<td></td>
</tr>
</tbody>
</table>

**No Monthly Service Charge** if you meet any one of the following:
- $500 combined average monthly balance in your Spend and/or Reserve accounts
- $500 in qualifying monthly direct deposits to your Spend account during the statement period
- Account holder is age 62 or over
- Account holder is a PNC Employee

**Balance earns interest**

### Reserve and Growth Accounts (if you chose to open)

<table>
<thead>
<tr>
<th>Minimum Deposit to Open</th>
<th>Reserve</th>
<th>$0</th>
</tr>
</thead>
<tbody>
<tr>
<td>Monthly Service Charge</td>
<td>$0</td>
<td></td>
</tr>
<tr>
<td>Balance earns interest¹</td>
<td>Yes</td>
<td></td>
</tr>
</tbody>
</table>

*For current interest rate and Annual Percentage Yield information, call 1-888-PNC-BANK (1-888-762-2265).*

PNC reserves the right to refuse or return any deposit amount to you that causes the combined balance of all of your Virtual Wallet Growth accounts with us to exceed $5,000,000 (including any jointly owned, or in the case of an account owned by a living trust, jointly managed accounts).

You may link accounts with at least one common account owner for purposes of receiving pricing benefits (for example, waiver of a monthly service charge if balance requirements are met). When you link accounts with other accounts, any account owner on any linked accounts may have access to limited information about any of the linked accounts. This is true even if that account owner is not a signer on the linked account. Also, any signer added later to one of the linked accounts will be able to see the limited information. The limited information that may be available includes, the existence of the account and information to determine if the criteria for the fee waiver and/or relationship rate benefits has been met, such as: the balance of the account, the number and total dollar amount of direct deposits received per month and the number of debit and/or credit card purchases posted per month.

### Debit Card and ATM Transactions

**PNC Bank Visa® Debit Card Fees:**
- **PNC Bank Visa Debit Card**
  - A Debit Card will be issued when your Virtual Wallet is opened, or you may link your Virtual Wallet to an existing PNC Debit Card or University ID card (if available).
  - Required. No charge
- **Affinity Visa Debit Cards**
  - No charge
- **American Red Cross Visa Debit Card**
  - ($5.00 annual fee for the card is donated to the American Red Cross)
  - $5.00 per year
- **Card Replacement**
  - $7.50 each
- **Expedited Card Delivery**
  - $25.00 each

**PNC Bank ATM Transaction Fees:**
- Per withdrawal, deposit, transfer or balance inquiry. Not all ATMs accept deposits.
- **At PNC Bank ATMs**
  - No charge
- **At non-PNC Bank ATMs in the United States, Canada, Puerto Rico and the U.S. Virgin Islands**
  - $3.00 each
- **At non-PNC Bank ATMs in all other countries**
  - $5.00 each

**Number of reimbursements for non-PNC ATM Fees**
- 2

*The fee for the first two domestic or international non-PNC Bank ATM transactions made on your Spend, Reserve or Growth accounts during the statement period will be reimbursed to your Spend account at the end of the statement period. If your account is closed before the end of the statement period, fees will not be reimbursed. Fees in excess of two per statement period will not be reimbursed.*
Other Financial Institutions’ ATM Surcharge Fees .................................................. Reimbursed up to $5.00 at the end of the statement period.

The fee for the first $5.00 of other financial institutions’ ATM surcharge fees made on your Spend, Reserve or Growth accounts during the statement period will be reimbursed to your Spend account at the end of the statement period. If your account is closed before the end of the statement period, fees will not be reimbursed. Fees in excess of $5.00 per statement period will not be reimbursed.

Debit Card Cash Advance Fee:
At PNC Bank branch ................................................................. $3.00 each
At other financial institutions that accept Visa ........................................ $5.00 each

International Purchases and Cash Advances Fee ........................................... 3% of the transaction amount

Overdraft Services

Overdraft Item and Returned Item Fee ..................................................... $36.00 per item

An Overdraft Item fee is charged when the item is paid. This fee applies to overdrafts created by check, in-person withdrawal, ATM withdrawal, or other electronic means.

A Returned Item (also known as Non-Sufficient Funds or NSF) fee is charged when the item is returned unpaid.

Maximum Number of Overdraft and Returned Item Fees ........................................... 4 per day

Overdraft Balance Threshold ......................................................... $5.00

If the account is overdrawn by $5.00 or less after all transactions are posted for the day, any overdraft item fees are automatically refunded.

Overdraft Protection Transfer Fee7 ................................................................. No charge

Effective June 1, 2021:

Spend Account Overdraft Services Fees:

Overdraft Item Fee ................................................................. $36.00 per item

An Overdraft Item fee is assessed when PNC pays an item for a customer. This fee applies to overdrafts created by check, in-person withdrawal, ATM withdrawal, or other electronic means. If the customer brings their available balance to at least $0 before their Extra Time period expires, PNC will not charge the Overdraft Item fees that were incurred during that period.

Maximum Number of Overdraft Fees ................................................................. 1 per day

Overdraft Balance Threshold ......................................................... $5.00

If the account is overdrawn by $5.00 or less after all transactions are posted for the day, any overdraft item fees are automatically refunded.

Overdraft Protection Transfer Fee7 ................................................................. No charge

If you overdraft your Spend account, money will be transferred first from your Reserve account and then from your Growth8 account. You may choose to have a PNC Credit Card, PNC Line of Credit or other PNC deposit account set up as overdraft protection for your Spend account in place of your Growth account.

Returned Item Fee ................................................................. No charge

A Returned Item (also known as Non-Sufficient Funds or NSF) fee occurs when the item is returned unpaid.

Reserve and Growth Account Overdraft Services Fees:

Overdraft Item and Returned Item Fee ..................................................... $36.00 per item

An Overdraft Item fee is charged when the item is paid. This fee applies to overdrafts created by check, in-person withdrawal, ATM withdrawal, or other electronic means.

A Returned Item (also known as Non-Sufficient Funds or NSF) fee is charged when the item is returned unpaid.

Maximum Number of Overdraft and Returned Item Fees ........................................... 4 per day

Overdraft Balance Threshold ......................................................... $5.00

If the account is overdrawn by $5.00 or less after all transactions are posted for the day, any overdraft item fees are automatically refunded.

Online Banking and PNC Voice BankingSM

Automated Transfers8 ................................................................. No charge
Staff-Assisted Transfers8 ................................................................. $3.00 each
Online Bill Pay7 ................................................................. No charge

Statement Options

Online Banking Statement ................................................................. No charge

Requires Online Banking enrollment by accepting the online terms and conditions. Once enrolled in Online Banking, you will receive online statements even if you elect to receive paper statements.
PNC offers reformatted statements to customers with visual impairments at no charge. If you need such an accommodation, please contact PNC at 1-888-PNC-BANK (1-888-762-2265).

### Wire Transfers

<table>
<thead>
<tr>
<th>Service Type</th>
<th>Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Domestic Wires</strong></td>
<td></td>
</tr>
<tr>
<td>Incoming (no minimum amount)</td>
<td>$15.00 per transaction</td>
</tr>
<tr>
<td>Outgoing (no minimum amount)</td>
<td>$30.00 per transaction</td>
</tr>
<tr>
<td>Additional Fee for Wires Initiated over the Phone</td>
<td>$15.00 each</td>
</tr>
<tr>
<td><strong>International Wires</strong></td>
<td></td>
</tr>
<tr>
<td>Incoming (no minimum amount)</td>
<td>$15.00 each</td>
</tr>
<tr>
<td>Outgoing ($100 USD minimum amount)</td>
<td>$45.00 each</td>
</tr>
<tr>
<td>Tracer</td>
<td>$15.00 each</td>
</tr>
</tbody>
</table>

### Other Account Charges and Services

<table>
<thead>
<tr>
<th>Service Type</th>
<th>Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Account Research</strong></td>
<td>$25.00 per hour</td>
</tr>
<tr>
<td>Checks and Deposit Tickets</td>
<td>Pricing varies</td>
</tr>
<tr>
<td>Collection items</td>
<td>$25.00 each</td>
</tr>
<tr>
<td>Counter Checks</td>
<td>$1.50 each</td>
</tr>
<tr>
<td>Early Closure Fee</td>
<td>$25.00</td>
</tr>
<tr>
<td>Legal Process Charge</td>
<td>$100.00 each</td>
</tr>
<tr>
<td>Non-Client Check Cashing Fee</td>
<td>$2.00 per month</td>
</tr>
</tbody>
</table>

**Non-Client Check Cashing Fee**

This fee will be charged when cashing a check for a payee who does not have a PNC Bank checking, savings, money market, certificate of deposit account (CD) or retirement money market or CD. Customers with a PNC consumer checking, savings, money market, certificate of deposit (CD) or retirement money market or CD account are not charged this fee.

For check amounts of $25 or less............................................................................... No charge
For check amounts greater than $25........................................................................... 2% of the check amount ($2.00 minimum)

**PNC Express Funds**

PNC Express Funds provides an option for immediate availability on approved checks deposited through Branch Banking, a PNC ATM, or Mobile Banking, subject to cut off times. (For more information about cut off times, please review our Consumer Funds Availability Policy.) PNC Express Funds is not available for check amounts less than $25.

**Transaction Limit Fee**

Fee per monthly service charge period when the permissible number of transactions from your Growth, savings or money market account is surpassed; charged for the second occurrence and each occurrence thereafter when there is an occurrence within 12 monthly service charge periods.

**NOTE:** Effective June 13, 2021, the Transaction Limit Fee will be $3.00 each.

**Return of Deposited or Cashed Item**

Fee if a deposited or cashed item is returned unpaid

**Redeposit of Returned Deposited or Cashed Item**

No charge
### Stop Payment
Fee for a stop payment on a check, preauthorized debit, electronic transfer and recurring preauthorized payment through Visa Debit Card

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>Stop Payment</td>
<td>$33.00 each</td>
</tr>
</tbody>
</table>

### Images and Photocopy Requests

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>Self-service Requests through Online Banking</td>
<td>No charge</td>
</tr>
<tr>
<td>Images and Photocopy Requests</td>
<td></td>
</tr>
<tr>
<td>Self-service Requests through Online Banking for Items within a Deposit Ticket Detail List</td>
<td>$3.00 per item</td>
</tr>
<tr>
<td>Self-service Requests to Mail or Fax Items</td>
<td></td>
</tr>
<tr>
<td>Checks, Substitute Checks and Deposit Tickets within a Deposit Ticket Detail List</td>
<td>$1.00 per item</td>
</tr>
<tr>
<td>Items within a Deposit Ticket Detail List</td>
<td>$3.00 per item</td>
</tr>
<tr>
<td>Staff-Assisted Photocopy Requests</td>
<td>$5.00 per item</td>
</tr>
</tbody>
</table>

Fee for assistance from a Branch or Telephone Customer Service Representative

### Statement Requests

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>Self-service Requests of Online Statements through Online Banking</td>
<td>No charge</td>
</tr>
<tr>
<td>Staff-Assisted Statement Requests</td>
<td>$5.00 per statement</td>
</tr>
</tbody>
</table>

Includes online requests to mail or fax statement copies

### Additional Services Available to Virtual Wallet Customers

#### Cash Alternatives

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cashier’s Checks</td>
<td>$10.00 each</td>
</tr>
</tbody>
</table>

#### International Services*

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>Foreign Currency Exchange Rate</td>
<td>Dependent upon current PNC applicable exchange rate</td>
</tr>
<tr>
<td>Foreign Check Deposit Exchange Rate</td>
<td>Dependent upon current PNC check buy rate; returns will be processed using current PNC check sell rate</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>Collections ($100 USD minimum collection amount)</td>
<td>$25.00 per item</td>
</tr>
</tbody>
</table>

* Incidental costs for postage, insurance, delivery charges, correspondent bank charges and exceptional expenses, if applicable, and any other costs imposed on PNC are added.

#### Safe Deposit Box

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>Annual Rental Fee</td>
<td>Pricing varies by size and location</td>
</tr>
<tr>
<td>Automatic Deduction of Rental Fee</td>
<td>$5.00 discount off annual rental fee</td>
</tr>
</tbody>
</table>

Applied when annual rental fee is automatically deducted from your checking or savings account. Discount is applied in addition to any other discount.

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>Late Payment Fee</td>
<td>$10.00</td>
</tr>
</tbody>
</table>

Fee if payment is 30 days past due

**Servicing Fees**

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>Inventory by bank personnel</td>
<td>$40.00 per hour</td>
</tr>
<tr>
<td>Minimum 1 hour charge</td>
<td></td>
</tr>
<tr>
<td>Replacement Keys (per set)</td>
<td>$15.00 plus tax</td>
</tr>
<tr>
<td>Lock Replacement</td>
<td>$15.00</td>
</tr>
</tbody>
</table>

Cost of replacement keys are added
FOOTNOTES:

1. A qualifying direct deposit is a recurring electronic deposit made by an employer or an outside agency. Transfers made from one account to another or deposits made via a branch, ATM, online transfer, mobile device or the mail are not eligible to meet this requirement.

2. The 62 age waiver will only be applied if the date of birth for the Primary or Secondary owner(s) on the account meets the age requirement. The date of birth for a fiduciary (i.e. Rep Payee, Trustee) is not eligible for the waiver. If no date of birth is on file, waiver eligibility is based on the date of account opening.

3. The employee monthly service charge waiver is only available during the time you are employed at PNC. When your PNC employment ends, you will need to meet other conditions applicable at that time, if there are any, in order to have your monthly service charge waived. Contractors, inactive employees receiving a W2, or PNC employees whose residence or primary workplace is outside of the United States of America are not eligible for the employee monthly service charge waiver. For customers who become PNC employees after their account is opened, it may take up to one additional statement period for your new employee monthly service charge waiver to take effect.

4. See the PNC Virtual Wallet Fine Print “What You Need to Know”, “Interest Payment and Balance Computation” section for details.

5. PNC Bank charges may apply for use of another financial institution’s or ATM operator’s ATMs. Additionally, other financial institutions and/or ATM operators may charge for using their ATMs.

6. In the event PNC determines that there has been fraudulent or excessive ATM usage on the account, PNC is not obligated to reimburse any related surcharge fees, and any related reimbursements must be repaid. Surcharge fees not identified within the transaction by the originating financial institution may not be reimbursed. Any fee reimbursements occur at the end of the statement period.

7. Some accounts may not be eligible to be linked as overdraft protection based on titling structure, product type or other constraints. Transfers from your Reserve, Growth or other PNC deposit account are in the exact amount of the overdraft. Transfers from a line of credit or credit card are a minimum of $50.00, rounded upward to the next whole dollar. Transfers from a credit card are subject to the cash advance limits and may be charged a cash advance fee on the credit card. Overdraft Protection via a line of credit or credit card is subject to applicable Account Agreements and/or Disclosure Statements.

8. You may not make more than a total of six (6) transfers each monthly statement period from a Growth, savings or money market account to other accounts (including transfers to another account for overdraft protection) or to third parties by check, through point-of sale purchase transactions or similar debit card transactions, by pre-authorized or automatic agreements, telephone, online or similar order payable to a third person. See your account agreement for more information. Other limits may apply to your account. We reserve the right to suspend enforcement of these transaction limitations, at our discretion.

9. There may be fees for certain optional services available through PNC Online Banking and Bill Pay.

10. In the event your Spend account is closed, you will lose your Virtual Wallet and your Reserve and Growth accounts will become stand-alone Interest Checking and Standard Savings accounts respectively, and will be subject to the features and fees as described in the Consumer Schedule of Service Charges and Fees in effect at that time.

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PNC Bank, National Association. Member FDIC
Low Cash Mode is a set of account tools that will become available in the PNC Mobile App for your Virtual Wallet Spend account. Additionally, this new experience includes overdraft pricing changes and Extra Time to fund your account when it is overdrawn (refer to details below). These pricing changes and Extra Time will become available to all Virtual Wallet Spend accounts on June 1, 2021.

The Extra Time Clock, Payment Control, and enhanced alerts will become available in the PNC Mobile App during the months of June or July, 2021. You will know the these tools are available on your account when you see a “To Do” notice with the title “Introducing Low Cash Mode” in your PNC Mobile App notifying you of their availability.

The Terms and Conditions of Low Cash Mode follow. Low Cash Mode availability varies by market and product and is at PNC’s discretion. By using your Virtual Wallet, you agree to the Low Cash Mode terms and conditions.

Low Cash Mode Overview:

Low Cash Mode (LCM) is a set of account tools to provide you with more options for managing your Virtual Wallet Spend account when the available balance is lower than a dollar threshold that you have set or when the available balance become negative. Low Cash Mode includes pricing changes applied to your Virtual Wallet Spend account as well as enhanced features, which are only available in the PNC mobile app, as described in further detail below.

Low Cash Mode includes:

- the option to set up an enhanced set of alerts;
- Extra Time to fund your Virtual Wallet Spend account before Overdraft Item fees are assessed;
- The Extra Time Clock, to let you know how much Extra Time you have remaining;
- a “Payment Control” feature to allow you to review and manage pay/return decisions on certain check payments and items that are processed through the Automated Clearing House (ACH) using your account and routing number when your Virtual Wallet Spend account is overdrawn.

NOTE: Low Cash Mode is not available on your Reserve account or your Growth account. All references to “Account” apply to your Virtual Wallet Spend account unless otherwise specified.

If your Account is overdrawn at the time that Low Cash Mode becomes available to you, Extra Time will not be available until you increase your Account’s available balance to at least $0. When Low Cash Mode becomes available to you we will establish default Low Cash Mode settings. You can go into your PNC Mobile app and change those settings at any time.

To receive Low Cash Mode alerts, you must set up your alert preferences in the PNC Mobile app and provide valid contact information. If you set up your alert preferences and provide valid contact information, we will alert you when the available balance on your Account becomes negative or becomes less than the threshold you have specified. If your Account is a joint account, any owner or signer can establish or change the threshold for the Account. This threshold will be the threshold for all owners and signers on the Account. If you choose not to set up your alert preferences, you can obtain information about your available balance in any of our customer service channels. You are responsible for providing accurate and up-to-date contact information.

Please refer to your Virtual Wallet Features and Fees for the full details of the different pricing and fees for Overdraft and Returned Items (also known as Non-Sufficient Funds or NSF) applicable to your Account. These pricing changes become effective on June 1, 2021. The pricing changes do not apply to your Reserve or Growth account.

If you change your product from a Virtual Wallet Spend account to another PNC deposit product, you will lose access to Low Cash Mode, including Extra Time and Payment Control, and the fees and charges applicable to your new product will apply, including any applicable Overdraft Item and Returned Item (NSF) fees.

Extra Time:

PNC Extra Time consists of two main components: 1.) additional time (Extra Time) to fund your Account to avoid Overdraft Item fees; and, 2.) the Extra Time Clock, which will appear in your PNC Mobile app to show you the amount of Extra Time remaining to fund your account.

Extra Time will become available to all Virtual Wallet Spend accounts on June 1, 2021. If your account is overdrawn at this time, Extra Time will not be available until you increase your Account’s available balance to at least $0. The Extra Time Clock in the PNC Mobile App, showing you how much Extra Time you have to fund your account, will become available during the months of June or July, 2021.

At PNC, a “business day” is every day except Saturday, Sunday and a federal holiday. With Extra Time, if your Account becomes overdrawn on a business day, you have until 10 p.m. Eastern Time on the next business day to bring your available balance to at least $0 to avoid an Overdraft Item fee. If your Account becomes overdrawn after 10 p.m. Eastern Time on Friday or on a non-business day, you have until 10 p.m. Eastern Time the second business day after the Account is overdrawn to bring your available balance to at least $0 to avoid an Overdraft Item fee. If you bring the available balance on your Account to at least $0 before the end of your Extra Time period, we will not charge the Overdraft Item fees that were incurred during that period.

Your Extra Time period begins when the available balance in your Account becomes negative and will end when you bring the available balance in your Account to at least $0 or when your Extra Time period expires. In order to avoid fees, you must bring the available balance in your Account to at least $0 before your Extra Time expires. If you make a deposit, the time it takes for your deposit to be reflected in your available balance and for those funds to become available to you will vary based on the deposit type and time. Depending on your deposit type or your deposit time, your deposit may not be available before your Extra Time period expires. Generally, if a deposit is received before our 10 p.m. Eastern Time cut-off time on a business day, we will consider that to be the day of deposit. However, if a deposit is received after our cut-off time or on a day that is not a business day, we will consider the deposit as being received on the next business day that we are open. Refer to PNC’s Consumer Funds Availability policy to determine when your deposit may be available.

If you are a PNC Mobile app user, the Extra Time Clock will be visible on your Low Cash Mode Dashboard. (As noted above, the Extra Time Clock will become available during the months of June or July, 2021.) The Extra Time Clock will show you how much time remains before your Extra Time period expires. This is how much time you have to bring the available balance in your Account to at least $0 before incurring an Overdraft Item Fee.
If you have not increased the available balance in your Account to at least $0 before your Extra Time period expires, your Account may be assessed an Overdraft Item fee for each business day on which the ending available balance is negative and on which you made or authorized new withdrawals from your Account that contributed to the negative available balance. Additional withdrawals from your Account that contribute to the negative amount of your available balance will not restart your Extra Time clock or change the amount of time available in your Extra Time period. As a result, the amount required to increase the available balance in your Account to at least $0 may be greater than the amount that was required at the beginning of your Extra Time period.

If you set up Low Cash Mode alerts, you can choose to receive alerts when the available balance in your Account becomes negative. The timing of your negative balance or alerts will not impact the amount of time in your Extra Time Period. If you do not set up Low Cash Mode alerts, PNC will not send you alerts or notifications for Low Cash Mode, including alerts or notices related to Extra Time.

Please note that while Extra Time gives you additional time to avoid an Overdraft Item fee, Extra Time does not pause or delay any reporting regarding negative balance, items returned due to insufficient funds, or overdraft activity. Overdrawing an account, maintaining a negative available balance for any period of time, and returning transactions as unpaid may have other impacts including account closure or negative impacts to your ability to obtain financial services including loans, deposit accounts, and other services at PNC and other institutions.

Payment Control:

When the Payment Control feature becomes available in your PNC Mobile App (during the months of June or July, 2021), Payment Control options may be presented in your PNC Mobile app when the available balance in your Account is negative. Payment Control allows customers whose Account has a negative available balance to review and manage certain check payments and/or ACH items (collectively, “Items”) which have posted or will post to your Account and contribute to the negative available balance. Payment Control will be made available at PNC’s discretion. Not all customers will have access to Payment Control and Payment Control decisions will not be available on all Items. You will not be offered the option of Payment Control if your Account’s available balance remains negative for an extended period of time. Point-of-sale transactions and debit card transactions will not be available for decision in Payment Control. Payment Control is not available from 10 p.m. Eastern Time to 6 a.m. Eastern Time on business days.

For Payment Control Items, you may be presented an option to pay the Item (which will create an overdraft and contribute to the negative available balance in your Account) or to return the Item as unpaid (which means the Item will not be paid and will no longer contribute to the negative available balance in your Account). When you are presented with the option to pay or return an Item, you will be able to view the time remaining to make a decision on each Item in the Payment Control screen. You will see both pending and posted Items in Payment Control. Pending Items have been processed by PNC and will be marked with a projected “pay” or “return” decision. If you take no action, the projected decision is the outcome that will occur when the decision time expires. Pending Items are Items that are newly presented to your Account and that will not yet have been processed when they appear in Payment Control. Payment Items will be marked with a projected “pay” or “return” decision, but we may change that decision, if necessary, at the time we process the Item and attempt to post it to your Account.

Any signer on the Account may make pay or return decisions. If any signer submits a decision to return an Item in Payment Control, that decision is final and cannot be changed. If any signer submits a decision to pay an Item in Payment Control, the decision may be changed by any signer prior to the expiration date and time listed for the transaction in the Payment Control time period. PNC reserves the right to decline to pay an Item even if you have selected to have the Item paid where, in our judgment, fraud is suspected or where the Item cannot be processed.

Extra Time and Payment Control may be available at the same time. If you choose to return an Item using the Payment Control feature and returning the Item causes the available balance in your account to become at least $0, your Extra Time period will end.

Items returned in Payment Control may be resubmitted by the payee up to 2 additional times. As a result, Items that you have returned may appear in Payment Control again if the resubmission of an Item contributes to your Account’s negative available balance. A record of Items that you have chosen to pay/return will be available in the Payment Control History within the PNC Mobile app.

When you choose to return an Item that has been presented to PNC for payment, we will return the Item to the payee’s bank for insufficient funds, and the payee will not receive payment from PNC. You may still have an obligation to pay the payee for goods, services or other products. PNC is not responsible for satisfying any obligations between you and the payee or any other party with respect to an Item you decide to return. Before choosing to return an Item, you should consider rules the payee may have or actions the payee may take on late/returned payments. Overdrawing an account, maintaining a negative available balance for any period of time, and returning transactions as unpaid may have other consequences, including account closure or negative impacts to your ability to obtain financial services including loans, deposit accounts, and other services at PNC and other institutions.

PNC will not be liable for damages or wrongful dishonor if you choose to return an item unpaid through Payment Control.

For customers who have Overdraft Protection (the “Protected Account” is your Spend account in this example): At such time or times that PNC Bank determines that the available balance in your Protected Account is negative, PNC Bank will transfer funds to the Protected Account in an amount sufficient to attempt to bring your available balance to at least $0. This transfer occurs during your Extra Time period and funds will transfer from the Protecting Account during nightly processing at the end of the business day on which the Protected Account was overdrawn. If this transfer is sufficient to bring the available balance in your Protected Account to at least $0, your Extra Time period will end. If you have a Payment Control decision(s) available in an amount that would bring the available balance in your Protected Account to at least $0, you may choose to make a Payment Control decision prior to the Overdraft Protection transfer occurrence. Please refer to your Overdraft Protection Agreement for more information on how Overdraft Protection works.