

## PNC Account Alerts Response Full Video Transcript

**Title:** PNC COVID-19 Response – Full Video

**PNC Employee:** Niki

**Transcript:** Hi! My name is Niki. I am a PNC digital product manager. I manage the alerts experience, and I'm here to talk to you today about deposit alerts.

So, setting up PNC alerts is an easy way to be able to be well-informed in your financial well-being. It's very easy and it's very convenient. You can sign up for up to two e-mails and two mobile phone numbers.

In order to sign up for alerts, all you have to do is log in to the PNC.com desktop site. From the home page, you are going to go over and click on the "Alerts" tab. From the "Alerts" tab, you are going to want to check your delivery options and make sure that the e-mail addresses, as well as the phone numbers that are on that account, are accurate and up to date.

From there, you are going to head over to the add/edit alerts page. You're going to select the deposit account, which you think is going to receive your deposits, and then from there you are going to go ahead and sign up for the direct deposit greater-than alert. And then I would set that up for e-mail, or your mobile phone number, or both if you like to get it both ways. I prefer both ways.

That account alert will be useful for you in knowing about your financial well-being and any type of electronic check that is deposited into your account, such as payroll or social security.

So, I hope this video was able to help you better understand how our alerts work within the online banking space today, and it helps you feel better about your financial well-being.