

Title: How_to_PNC_Pay

PNC Employees: Neil and Jonica

Transcript:

N: Hi, my name is Neil and I am a product manager on PNC's digital mobile team.

J: Hi, I'm Jonica, branch manager of PNC Bank, and today we're going to demonstrate to you how easy it is to set up PNC Pay® on your Android™ phone.

J: So many Americans are really concerned about touching anything at this point and we just want to demonstrate to you that it's very easy to do using your Android™ phone. And Neil, if you could just explain everything to our PNC clients, how easy it really is.

N: To add your card to PNC Bank, you'll first open the PNC Mobile App on your mobile device and sign in using your PNC user ID and password. After signing in, you'll tap the menu button and navigate to the card section. From there you'll tap the add to PNC Pay® button on the specific card you wish to add to PNC Pay®.

After tapping on the button, you'll read and agree to the terms and conditions and your card will be added to PNC Pay®. Lastly, you'll set PNC Pay® as the default mobile wallet on your Android™ device so that when it's time to check out your card will be immediately ready for payment.

So, now that your card is ready for PNC Pay®, I'm going to show you how to actually make a payment using PNC Pay®.

This is an example of a payment terminal and these tend to look different from merchant to merchant, but when you go to check out, you're going to look for the contactless symbol. Looks like this. And this is how you know that you can use PNC Pay®, because PNC Pay® and other mobile wallets are accepted anywhere you see this symbol.

When you see the symbol, what you'll do is you'll wake up your phone and you'll hover your phone over the payment terminal. You don't need to actually come in contact with the terminal. You'll then be prompted to confirm the transaction using your fingerprint or your device passcode.

And there you have it. That's how you use PNC Pay®. And the process works similarly for all mobile wallets. One simple way to avoid unnecessary contact while you're shopping.