

# **PINACLE® Training**

Schedule & Call Links

**Contents**

Introduction..... 3

ACH Positive Pay - Account Fraud Protection ..... 4

Check Positive Pay - Account Fraud Protection ..... 5

Info Reporting – Accounts & Reporting..... 6

Payments ACH / Bill Pay ..... 7

Remote Deposit ..... 8

User Administration ..... 9

Wires – Funds Transfer..... 10

Questions?..... 10

## Introduction

Welcome to PNC and thank you for your continued relationship following PNC’s recent acquisition of FirstBank. We’re excited to support you as your services transition to PNC.

Beginning Monday, June 1, PNC will offer live training sessions for users to learn more about our Treasury Management products through PINACLE®. Located in the Help Center, you will find the below schedule and can attend as many sessions as desired:

**Monday – Friday**  
 10:00 a.m. to 6:00 p.m. ET  
 8:00 a.m. to 4:00 p.m. MT

Topic	10:00	10:30	11:00	11:30	12:00	12:30	1:00	1:30	2:00	2:30	3:00	3:30	4:00	4:30	5:00	5:30	6:00
ACH Positive Pay - Account Fraud Protection		✓		✓		✓		✓		✓		✓		✓		✓	
Check Positive Pay - Account Fraud Protection	✓		✓		✓		✓		✓		✓		✓		✓		✓
Info Reporting - Accounts & Reporting	✓		✓		✓		✓		✓		✓		✓		✓		✓
Payments ACH / Bill Pay	✓		✓		✓		✓		✓		✓		✓		✓		✓
Remote Deposit		✓		✓		✓		✓		✓		✓		✓		✓	
User Administration		✓		✓		✓		✓		✓		✓		✓		✓	
Wires – Funds Transfer	✓		✓		✓		✓		✓		✓		✓		✓		✓

## ACH Positive Pay - Account Fraud Protection

10:30 a.m. ET: <https://teams.microsoft.com/meet/226897680200885?p=RHTi48V2oHFJ0tSYOT>

Conference ID: 994 519 983# Meeting ID: 226 897 680 200 885 Password: c2GJ6M2Q

11:30 a.m. ET: <https://teams.microsoft.com/meet/283842583517351?p=Y8hhUV5mI97rVMgZZS>

Conference ID: 616 403 525# Meeting ID: 283 842 583 517 351 Password: Hz6J49Vp

12:30 p.m. ET: <https://teams.microsoft.com/meet/24482087852136?p=M0Aq3z8z8fIA1m4j2A>

Conference ID: 915 209 370# Meeting ID: 244 820 878 521 36 Password: mq93FW9G

1:30 p.m. ET: <https://teams.microsoft.com/meet/237800808273428?p=GB2dcEmT36ddVB97j6>

Conference ID: 697 484 511# Meeting ID: 237 800 808 273 428 Password: Fz7ow7Vp

2:30 p.m. ET: <https://teams.microsoft.com/meet/268720053582380?p=fQRag2F4UDcfsM2IJh>

Conference ID: 199 888 868# Meeting ID: 268 720 053 582 380 Password: E9po6v2J

3:30 p.m. ET: <https://teams.microsoft.com/meet/260612346530287?p=9YgBpPz4fUgGxtI7zH>

Conference ID: 528 534 788# Meeting ID: 260 612 346 530 287 Password: LL95Yn9F

4:30 p.m. ET: <https://teams.microsoft.com/meet/286576941448597?p=Mt5kUSG494sglXg63U>

Conference ID: 588 932 725# Meeting ID: 286 576 941 448 597 Password: tp9eX6S2

5:30 p.m. ET: <https://teams.microsoft.com/meet/296423528769313?p=JI5fRZ3DPC9OnfhUDI>

Conference ID: 625 232 963# Meeting ID: 296 423 528 769 313 Password: sk9us6kx

## Check Positive Pay - Account Fraud Protection

**10:00 a.m. ET:** <https://teams.microsoft.com/meet/225664561677714?p=KrmSWeGkLathCb9V2i>  
**Conference ID:** 627 893 738# **Meeting ID:** 225 664 561 677 714 **Password:** Nj2Po9i7

**11:00 a.m. ET:** <https://teams.microsoft.com/meet/223511836386429?p=mpsTXI2hlnDX1sqXAV>  
**Conference ID:** 811 745 378# **Meeting ID:** 223 511 836 386 429 **Password:** 3Qy6GH9M

**12:00 p.m. ET:** <https://teams.microsoft.com/meet/289655262989534?p=9XlxR3jElZWk5q0rti>  
**Conference ID:** 487 730 224# **Meeting ID:** 289 655 262 989 534 **Password:** Nz2Em6Mj

**1:00 p.m. ET:** <https://teams.microsoft.com/meet/299883916476326?p=rYJkbUEmfjREwPszJU>  
**Conference ID:** 109 026 657# **Meeting ID:** 299 883 916 476 326 **Password:** cU9YX3Pv

**2:00 p.m. ET:** <https://teams.microsoft.com/meet/279677691915321?p=niHGNeF8ZfUIPUjEVT>  
**Conference ID:** 314 830 289# **Meeting ID:** 279 677 691 915 321 **Password:** Xd7WJ2vE

**3:00 p.m. ET:** <https://teams.microsoft.com/meet/211403971149819?p=CE2d6T9rvpi7rx0o00>  
**Conference ID:** 143 036 538# **Meeting ID:** 211 403 971 149 819 **Password:** ck9vj7w6

**4:00 p.m. ET:** <https://teams.microsoft.com/meet/247927763403356?p=7p8naGGUiltNozXp99>  
**Conference ID:** 708 076 593# **Meeting ID:** 247 927 763 403 356 **Password:** hy7jk2pn

**5:00 p.m. ET:** <https://teams.microsoft.com/meet/276762014997702?p=dr86X65PUql5UU8uup>  
**Conference ID:** 434 815 926# **Meeting ID:** 276 762 014 997 702 **Password:** QX74he7o

**6:00 p.m. ET:** <https://teams.microsoft.com/meet/24421593092260?p=BiRXsTxmm0vhm7GI0G>  
**Conference ID:** 811 745 378# **Meeting ID:** 244 215 930 922 60 **Password:** sD6eM3FJ

## Info Reporting – Accounts & Reporting

10:00 a.m. ET: <https://teams.microsoft.com/meet/277562903142209?p=6srJr7h3ZXUs2CMAPE>

Conference ID: 905 451 925# Meeting ID: 277 562 903 142 209 Password: dM2aG7mM

11:00 a.m. ET: <https://teams.microsoft.com/meet/276442498395834?p=4lT61T2Op7CwIMjUrz>

Conference ID: 139 865 247# Meeting ID: 276 442 498 395 834 Password: 96LP2va3

12:00 p.m. ET: <https://teams.microsoft.com/meet/296565937357788?p=VkLpLUThtEBPva7bqT>

Conference ID: 480 051 132# Meeting ID: 296 565 937 357 788 Password: jt3zA6c4

1:00 p.m. ET: <https://teams.microsoft.com/meet/298628114274839?p=LtXbAYrkbZLkDdg4ZB>

Conference ID: 793 690 783# Meeting ID: 298 628 114 274 839 Password: Jo3XD97d

2:00 p.m. ET: <https://teams.microsoft.com/meet/250251570629203?p=NvHxmPBHzSaZoYW8b5>

Conference ID: 788 210:00960# Meeting ID: 250 251 570 629 203 Password: 6bY3sX7j

3:00 p.m. ET: <https://teams.microsoft.com/meet/2616398267926?p=Y2lAq0X7HtflFb8zl8>

Conference ID: 417 611 562# Meeting ID: 261 639 826 792 6 Password: yY3Am34p

4:00 p.m. ET: <https://teams.microsoft.com/meet/229769433540016?p=NzYlQANr0FkDSSD5Hj>

Conference ID: 273 643 674# Meeting ID: 229 769 433 540 016 Password: T5Ge7Zy3

5:00 p.m. ET: <https://teams.microsoft.com/meet/255762060978873?p=bipgfn8DU5J1iuDwij>

Conference ID: 476 345 870# Meeting ID: 255 762 060 978 873 Password: 4XR7ua7m

6:00 p.m. ET: <https://teams.microsoft.com/meet/24750412350337?p=BTWpXwvFCTH2K3vsmx>

Conference ID: 106 130 056# Meeting ID: 247 504 123 503 37 Password: E2GS6NR3

## Payments ACH / Bill Pay

**10:00 a.m. ET:** <https://teams.microsoft.com/meet/281464736674451?p=3pBV7ku34TqoLacW0x>  
**Conference ID:** 690 538 369# **Meeting ID:** 281 464 736 674 451 **Password:** AK36aV2g

**11:00 a.m. ET:** <https://teams.microsoft.com/meet/252769618255251?p=WQyPHdTxx0NFhIzuYc>  
**Conference ID:** 334 954 446# **Meeting ID:** 252 769 618 255 251 **Password:** H2qT7p75

**12:00 p.m. ET:** <https://teams.microsoft.com/meet/251246833364060?p=LHoDHEXTUL7TsQjY7M>  
**Conference ID:** 811 547 154# **Meeting ID:** 251 246 833 364 060 **Password:** uj9gq3Kf

**1:00 p.m. ET:** <https://teams.microsoft.com/meet/293723438964092?p=JYaH8xIHSUtS35RkvV>  
**Conference ID:** 201 468 892# **Meeting ID:** 293 723 438 964 092 **Password:** zZ2YE76J

**2:00 p.m. ET:** <https://teams.microsoft.com/meet/282376530520666?p=2RbOfA97nEzpRWaLE>  
**Conference ID:** 631 104 788# **Meeting ID:** 282 376 530 520 666 **Password:** qW2eM2LV

**3:00 p.m. ET:** <https://teams.microsoft.com/meet/279160242029773?p=kqMx6pHwDSJSFS4Gov>  
**Conference ID:** 795 642 606# **Meeting ID:** 279 160 242 029 773 **Password:** N384kw6d

**4:00 p.m. ET:** <https://teams.microsoft.com/meet/212538410874179?p=Q0WFrs0UzgfJZZpycb>  
**Conference ID:** 818 048 945# **Meeting ID:** 212 538 410:00874 179 **Password:** ha7Up2F6

**5:00 p.m. ET:** <https://teams.microsoft.com/meet/279945956302672?p=g8eFiXAwkMfSu0WZnK>  
**Conference ID:** 482 723 038# **Meeting ID:** 279 945 956 302 672 **Password:** 9pA7K2Ay

**6:00 p.m. ET:** <https://teams.microsoft.com/meet/266070486466544?p=BcVMUcnm0CetEv0MYp>  
**Conference ID:** 515 023 977# **Meeting ID:** 266 070 486 466 544 **Password:** VA9yN9mC

## Remote Deposit

**10:30 a.m. ET:** <https://teams.microsoft.com/meet/256420780419600?p=HhIQkcg3jl9rBFnHGt>

**Conference ID:** 783 630 435# **Meeting ID:** 256 420 780 419 600 **Password:** fD6vX7ZE

**11:30 a.m. ET:** <https://teams.microsoft.com/meet/299220146093651?p=uh3h8hm3XNg6XTSLKN>

**Conference ID:** 739 769 54 # **Meeting ID:** 299 220 146 093 651 **Password:** ym2R4JG2

**12:30 p.m. ET:** <https://teams.microsoft.com/meet/213449318888376?p=7bgP8nugA0lOLQ4BkR>

**Conference ID:** 834 795 181 # **Meeting ID:** 213 449 318 888 376 **Password:** HD9Vd7Cj

**1:30 p.m. ET:** <https://teams.microsoft.com/meet/285962244762300?p=1Bfyh0M3RwV5e1iQhI>

**Conference ID:** 939 043 904# **Meeting ID:** 285 962 244 762 300 **Password:** 849G4jH2

**2:30 p.m. ET:** <https://teams.microsoft.com/meet/264396345827526?p=BxJuXsGylTWppqqLuH>

**Conference ID:** 127 845 758# **Meeting ID:** 264 396 345 827 526 **Password:** yL3Fp9eZ

**3:30 p.m. ET:** <https://teams.microsoft.com/meet/291437690061221?p=QJVowHAcGvLb0di7Jd>

**Conference ID:** 291 815 00 # **Meeting ID:** 291 437 690 061 221 **Password:** Df3h7fd2

**4:30 p.m. ET:** <https://teams.microsoft.com/meet/223582366680066?p=uYSu4n8X83Y0dEzlmR>

**Conference ID:** 581 851 580 # **Meeting ID:** 223 582 366 680 066 **Password:** bc7EY2F8

**5:30 p.m. ET:** <https://teams.microsoft.com/meet/262962026243421?p=F7VdUY7Ha0R11Krjye>

**Conference ID:** 207 732 237 # **Meeting ID:** 262 962 026 243 421 **Password:** u5wx6gn3

## User Administration

**10:30 a.m. ET:** <https://teams.microsoft.com/meet/289439296168329?p=KbdZlGevRyOsZKnkCR>  
**Conference ID:** 759 680 681# **Meeting ID:** 289 439 296 168 329 **Password:** Mo76GW3j

**11:30 a.m. ET:** <https://teams.microsoft.com/meet/253489801772589?p=iuWLhFoiLHGOehdVlk>  
**Conference ID:** 508 965 834# **Meeting ID:** 253 489 801 772 589 **Password:** E4Zr9Qc3

**12:30 p.m. ET:** <https://teams.microsoft.com/meet/296236467030644?p=RSeSbP1yVFd9uPdrXH>  
**Conference ID:** 767 595 423# **Meeting ID:** 296 236 467 030 644 **Password:** Au7eH9hu

**1:30 p.m. ET:** <https://teams.microsoft.com/meet/215916079006306?p=oaEfQBrVmxYaUrz0di>  
**Conference ID:** 891 516 565# **Meeting ID:** 215 916 079 006 306 **Password:** t865Hm9E

**2:30 p.m. ET:** <https://teams.microsoft.com/meet/218674041322408?p=nMKFmlvE6euX5A3UpB>  
**Conference ID:** 416 072 18# **Meeting ID:** 218 674 041 322 408 **Password:** Sg3Hz7y2

**3:30 p.m. ET:** <https://teams.microsoft.com/meet/297300251397234?p=0ba3qEGql42jHJ3YM3>  
**Conference ID:** 496 475 007# **Meeting ID:** 297 300 251 397 234 **Password:** Au3j8ru7

**4:30 p.m. ET:** <https://teams.microsoft.com/meet/250223863573355?p=Lmg9tMwbixSUg94WPh>  
**Conference ID:** 145 132 656# **Meeting ID:** 250 223 863 573 355 **Password:** Q7FU2Jg9

**5:30 p.m. ET:** <https://teams.microsoft.com/meet/21113112327792?p=yRwUamOzeNJvk3T8D0>  
**Conference ID:** 645 374 546# **Meeting ID:** 211 131 123 277 92 **Password:** S5nk259y

## Wires – Funds Transfer

**10:00 a.m. ET:** <https://teams.microsoft.com/meet/288933114764321?p=jWFdkN9xKd3ksOdMbO>

**Conference ID:** 209 892 986# **Meeting ID:** 288 933 114 764 321 **Password:** LB9Fy7BX

**11:00 a.m. ET:** <https://teams.microsoft.com/meet/232880650341964?p=4uegQs0tjHvgilvm1i>

**Conference ID:** 331 508 771# **Meeting ID:** 232 880 650 341 964 **Password:** hy7y2CE3

**12:00 p.m. ET:** <https://teams.microsoft.com/meet/238598011636136?p=U9CfoOpP1UJ1UQR8AS>

**Conference ID:** 376 784 660 # **Meeting ID:** 238 598 011 636 136 **Password:** iS69GK7h

**1:00 p.m. ET:** <https://teams.microsoft.com/meet/226123456973385?p=AWGOigtEUThbK8swW>

**Conference ID:** 619 704 801# **Meeting ID:** 226 123 456 973 385 **Password:** 7a7Wg9YF

**2:00 p.m. ET:** <https://teams.microsoft.com/meet/22677588454268?p=PKPn9ef0YNhLziXFiP>

**Conference ID:** 103 631 095# **Meeting ID:** 226 775 884 542 68 **Password:** NL2dx9pn

**3:00 p.m. ET:** <https://teams.microsoft.com/meet/285728740748856?p=nQPZ7UiCodKUik5XPu>

**Conference ID:** 677 137 936# **Meeting ID:** 285 728 740 748 856 **Password:** vQ9qr7Bs

**4:00 p.m. ET:** <https://teams.microsoft.com/meet/261656714949248?p=uMaYFWdEJiPPXkQ5K5>

**Conference ID:** 146 876 877# **Meeting ID:** 261 656 714 949 248 **Password:** ks6Ht93F

**5:00 p.m. ET:** <https://teams.microsoft.com/meet/226824828119438?p=LsTgU7lOsFKvyvBTzv>

**Conference ID:** 623 479 022# **Meeting ID:** 226 824 828 119 438 **Password:** Qa9Q78kk

**6:00 p.m. ET:** <https://teams.microsoft.com/meet/28164663551768?p=niHE3fslGJaDtTZg2J>

**Conference ID:** 737 342 439# **Meeting ID:** 281 646 635 517 68 **Password:** 7aw36Hm7t

## Questions?

Starting June 1, for questions related to PINACLE or Treasury Management products, contact the Treasury Management Care Center (TMCC). TMCC is available Monday through Friday from 7:30 a.m. to 8:00 p.m. ET (5:30 a.m. to 6:00 p.m. MT) by phone at 1-800-669-1518 (select the star (\*) option) or via Live Messaging (chat) after logging into PINACLE.

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