

# Collecting Patient Payments

PNC offers A-Claim®1, a Preferred Health Technology Solution

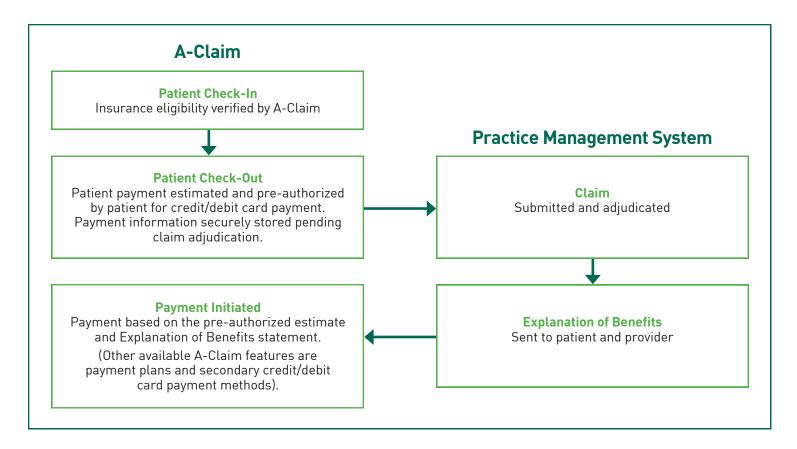
# A-Claim - Accelerating Patient Payments

Collect patient payments at the point-of-service with greater ease and confidence. Reduce your billing costs, offer patient payment plans and reduce write-offs with A-Claim, a Preferred Health Technology solution. This payment solution is designed to help minimize time-consuming, manual payment administration. A-Claim is part of a tailored mix of Cash Flow Options that work with your PNC Checking account<sup>2</sup> and PNC Merchant Services<sup>®3</sup> account to keep your practice's revenue cycle running more efficiently.

#### **How It Works**

A-Claim is a web portal whose interface works along with existing office software, enabling your staff to quickly:

- Retrieve automatic benefits verification
- Collect up-front payments and designate payment plan arrangements
- Gather and store patient payment information securely, rather than within the practice





## **Reduce Collection Time and Costs**

Receive benefits verification, reducing the risk of fraud and uncollected debts. A-Claim provides information on co-pays and co-insurance so you can establish pre-authorized, recurring payments with an agreement the patient signs at the point of check-out<sup>4</sup>.

### **Monitor Payments Activity**

Robust reporting tools within A-Claim enable you to easily view information on:

- Automated payments which help improve your revenue stream
- · Claims and eligibility
- Batch details and batch summary
- Expired card information
- Merchant action reports
- Transaction summaries and transaction details

### Employ a User-friendly, Intuitive Interface

A-Claim does not require any infrastructure build-out or specialized coding and is designed to work seamlessly alongside your existing office programs.

An Implementation Specialist will be assigned to your practice to employ the solution, schedule trainings for your teams and to help make sure your payment acceptance is up-and-running.

To learn more and schedule an appointment, visit pnc.com/hcprofessionals and click on "Contact a Healthcare Banker"

#### PNC Healthcare Business Banking

At PNC, we understand that generic financial services aren't always the right solution for the unique needs of physicians, dentists, veterinarians and other healthcare professionals. Your PNC Healthcare Business Banker offers you extensive cash flow options and targeted banking tools and resources to help you effectively manage the business side of your practice, finance your plans for future growth, and enable your journey toward your personal financial goals.

To see how PNC has helped other healthcare practices achieve their financial goals, go to pnc.com/cfo

- $\textbf{1} \text{ A-Claim is a product and registered trademark of Preferred Health Technology, } \textbf{Inc}^{\text{\tiny{TM}}}.$
- 2 Bank deposit products provided by PNC Bank, National Association. Member FDIC.
- 3 Merchant Services provided by PNC Merchant Services Company and are subject to credit approval. PNC Merchant Services is a registered trademark of the PNC Financial Services Group, Inc.
- ${\bf 4} \ {\bf Consult} \ {\bf with} \ {\bf your} \ {\bf counsel} \ {\bf regarding} \ {\bf patient} \ {\bf payment} \ {\bf agreements}.$

